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Equality and Disability Action Plans 2023-2028

October 2023



The Regulation and
Quality Improvement
Authority

Patient and Client Council

Your voice in health and social care



Providing Support to Health and Social Care



Northern Ireland
Blood Transfusion Service

**Children's Court
Guardian Agency
for Northern Ireland**



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You can also get a copy of these action plans by looking on the organisations' websites:

Business Services Organisation

<https://bso.hscni.net/directorates/people-and-place/equality-and-human-rights/equality-and-disability-action-plans/>

Public Health Agency

<https://www.publichealth.hscni.net/publications/equality-and-disability-action-plans-2023-2028>

Northern Ireland Blood Transfusion Service

<https://nibts.hscni.net/wpfb-file/nibts-equality-and-disability-action-plan-2018-2023-final-pdf/>

The Regulation and Quality Improvement Authority [Regulation and Quality Improvement Authority - RQIA](#)

Social Care Council [Equality and Diversity - NISCC](#)

Patient and Client Council [Equality and Human Rights - Patient and Client Council Northern Ireland \(pcc-ni.net\)](#)

Children's Court Guardian Agency for Northern Ireland

file:///C:/Users/kcoyl009/Downloads/Equality-Disability-Action-Plans-2023_28.pdf



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Northern Ireland Medical and Dental
Training Agency

https://www.nimmdta.gov.uk/media/bpunej3s/2023_09_28-nimmdta-equality-and-disability-action-plans-2023-28-final.pdf

Northern Ireland Practice and Education
Council for Nursing and Midwifery [NIPEC | NIPEC \(hscni.net\)](#)

Safeguarding Board for Northern Ireland
file:///C:/Users/kcoyl009/Downloads/SBNI%20EAP%20DAP%202023-2028.pdf

You can get a different version of these action plans:

- Paper copy
- Audio
- Large print
- Other languages
- Other formats

by contacting us, the Business Services Organisation



Telephone: 028 9536 3961



For Text Relay use 18001 028 9536 3961



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Email: Equality.Unit@hscni.net






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This book is about our Equality and Disability Action Plans. It explains what we are going to do over the next 5 years.







Equality Action Plan

This is a plan about what we are going to do about equality. This is to help make things more fair and equal for people in the nine equality groups in the table below.

Nine Equality Groups	
	Men and women
	Disabled people
	People from ethnic minorities. These are people who come from another country or whose families came to Northern Ireland from another country. It includes Irish Travellers.




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	<p>People with different religions or beliefs</p>
	<p>People who have different sexual orientations. Sexual orientation means a man and woman attracted to each other, two men attracted to each other or two women attracted to each other</p>
	<p>People with different political views</p>
	<p>People who care for their children or care for other adults who are sick or have a disability</p>
	<p>People who are married, in a civil partnership (between two men or between two women), single, widowed or divorced</p>



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	<p>Younger people and older people</p>
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Disability Action Plan

This is a plan about what we are going to do to ensure people with a disability are treated fairly and have the same chances as people who don't have a disability.



This is to make things better for people with a disability.

What the law says



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WHAT THE LAW SAYS

The equality law says that we need to treat people in the 9 groups listed on page 4,5, 6 and 7 fairly.

The disability law says that we must involve people with different disabilities when we plan and do things. It also says that we must encourage people to think about and treat disabled people in a positive way.

How we made our plans



We looked at what we have done so far.

We asked our staff to think about what worked well and what could have worked better.



For the new plans, we asked them to think about how we can make things better for people who use our services and our staff.

We held meetings with staff to find out what we can do to improve things for our staff with a disability or who look after someone who has a disability.

We held meetings called consultation events where voluntary sector organisations told us what we can do to improve things for our staff with a disability or who look after someone



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who has a disability and a special meeting with the British Deaf Association (BDA).



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Equality Action Plan 2023-2028



These plans are for the organisations mentioned above who each have their own plans with actions that they have created.

This is a list of what we will do about Equality.

Accessible communication

Many of the 10 organisations want to do things to communicate better with people where English is not their first language. They want to do the same for people who have a disability.

For example:



Some people who are training to become doctors have hearing loss; teach staff who are training them about what support people with hearing loss may need. (NIMDTA)



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Have an interpreter there when someone whose first language is Polish comes in to give blood. (BTS)



Find a way to ask children and young people about their views when English is not their first language. (CCGANI and SBNI)



Translate more reports and leaflets into Easy Read and other languages. (PCC)



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Check what information people who use sign language need and put videos on their website with a person signing this information (BSO and RQIA).

Equality monitoring

Some of the organisations have said that they will do more to collect better equality information.

For example:



Collect information to find out whether fewer people from some equality groups train to become social workers or social care workers than people from other equality groups. (Social Care Council).



Collect information to find out how many nurses and midwives from ethnic minorities access education at higher levels (called postgraduate education) (NIPEC). This is to see whether new advice that they will produce for nurses and midwives from ethnic minorities will make a difference.



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Engagement



What a lot of organisations have also said that they will do is to reach out to groups of people more who they have had little contact with before.

For example:



Reach out more to people who are deaf or have hearing loss and organisations who work with them. Do the same with people and organisations who are from ethnic minorities. (PCC)



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Disability Action Plan 2023-2028:



This is a list of some of what we will do about disability.



We will provide information for staff on certain disabilities. We want all our staff to know more about disabilities.



We will offer work placements for disabled people.



We will encourage our staff to attend our disability staff network meetings.



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What difference will it make?

Disability Action Plan

People who make decisions in our organisations will know more about what it is like for staff who have a disability and what they need to do their jobs.

There will be more support for staff with a disability.

People with disabilities will get a better chance to work with us in work placements.

People with disabilities will have better chances of getting a job with us. More of our staff who become disabled keep working with us.

Artwork

Artwork is from the Photo Symbols Easy-Read Library [Welcome to Photosymbols](#)