

Feedback

Dates	Source of feedback Where did this feedback come from?	Type of feedback How was this feedback received?	Content of feedback What was the feedback about and how has it influenced your practice?
14/03/16	Student	Verbal, feedback following a meeting.	<p>The student found it helpful to attend a champions meeting on the new method of recording care planning – PACE. I will continue to encourage students to participant in improvement initiatives.</p> <p>Linked to ‘promote professionalism’ in the code</p>
16/06/16	Man I looked after on the surgical ward	Thank-you letter	<p>Thanking me for being able to participate in planning his care and informing him of his discharge plan. Highlighted the importance of ensuring patients are involved in the planning of their care and discharge.</p> <p>Linked to ‘prioritise people’ in the Code.</p>
18/09/16	Annual appraisal	Verbal	<p>Gave me feedback on my documentation practice. We discussed what works well and areas where I could improve. We also talked about taking part in the Practice Improvement Programme for record keeping.</p>
25/11/16	Patient	Written complaint	<p>A complaint was received about the ward, from a woman who felt she received poor information on discharge. Will reflect on this in one of my reflective accounts.</p> <p>Linked to ‘Practise effectively’</p>
12/12/16	Colleague	Verbal	<p>I asked the ward sister to discuss the results of the team record keeping audit and which areas I do well and which I need to improve on. Will reflect on this at a team supervision session.</p>