

**Fiona Kidd, Nursing Development Lead, BCH**

**Q1: What is your experience of PACE?**

*I was introduced to PACE by Audrey Dowd and had no knowledge of it apart from hearing a Ward Manager from a Pilot Ward discussing it at a meeting. Initially I had reservations about the move away from the Roper, Logan & Tierney Model of Nursing but having now a greater understanding of PACE I recognise the huge benefits of documenting this way.*

**Q2: What difference has PACE made to the patient and you?**

*The patient is always at the centre of the care and the focus always remains on them which is how it should be. PACE allows you to see the person as they are now and personalises the care in a way the old documentation never could. My experience of it is that you need strong and committed leaders to drive it forward and to work together as a team to improve each other's documentation. Both the ward managers and deputies in Level 8 BCH have been inspiring in moving this process forward and it wouldn't be as good as it is without their support. The other invaluable person has been Audrey Dowd who is always there to support the ward staff, myself and the ward managers when we need it – she recognises the pressures the staff are all under and works around them encouraging them along the way.*

**Q3: What advice would you give to a ward commencing PACE?**

*I honestly believe that staff would find it difficult to revert to the old way of documenting and this can only be a good thing!*