Understanding whole systems change in healthcare: The case of emerging evidence-informed nursing service delivery models
Research report, Canadian Health Services Research Foundation, October 2011. Edwards, N and Grinspun, D. The main focus was the best practice guidelines initiative of the Registered Nurses Association of Ontario (RNAO) and how to spread initiatives across a whole service.

Good Medical Practice
The General Medical Council has launched a major consultation on its core guidance for doctors in the UK. All doctors are expected to meet GMC standards with regard to ensuring that patients’ safety, comfort and dignity are always maintained throughout their care.

Truly inefficient or providing better quality of care? Analysing the relationship between risk adjusted hospital costs and patients’ health outcomes
http://www.york.ac.uk/media/che/documents/papers/researchpapers/CHERP68_Relationship_between_risk-adjusted_hospital_costs_and_health_outcomes.pdf

Audit Scotland report on how telehealth could help the NHS treat patients in new ways and manage rising demands and costs.

Comparative audit of independent sector centres and NHS hospitals
Published by the Royal College of Surgeons, October 2011; examines patient outcomes in elective surgery.

Macmillan Cancer Support cancer survival figures
Statistics show that over the last 40 years, median survival time has increased from one year to six, but progress is not consistent across different types of cancer.

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Governance (continued)

RCN submits evidence to Review of Health and Social Care
The RCN has submitted written evidence to inform the Review of Health and Social Care in Northern Ireland.

RCN Wales launches Time to Care Campaign
Aimed directly at the Welsh Government and NHS Managers, this campaign emphasises that nursing staff need TIME to perform their role and duties to the highest professional standards. It also celebrates nursing, highlighting nurses’ achievements in bringing innovative, special care to patients.

CIPD Corporate Responsibility for HR Professionals Conference, London, 7 February 2012
A conference dealing with an increasingly important area within HR.
http://mail.cipd.co.uk/go.asp?/bLIV001/mHMJ5H2/qZDJNH2/uF93PC2/xAFEWH2/cutf%2D8

CARE CHALLENGE
Nurses worldwide are encouraged to take part in a recognition programme showcasing innovations and care solutions.

Patient Safety Executive Development Program
March 1-7, 2012, Cambridge, MA.
Will offer the most up-to-date lessons learned and examples from successful initiatives in the United States and other countries.
http://r20.rs6.net/tn.jsp?llr=cahr4hcab&et=1108451699776&s=425619&e=001Y7PhGPltULBr5-Vt7GbZzo4zv3hHUIVa6L8m3I_L6x0HTfOLU7cr9i-eH6pI0wlQWTI7UVgmnm-xs-fvcCZxsFoBe9rxEJumErMe79n0F5RbFkGq9sq01VzLV8gbb96Z8QrAl2pRBMpr3Zn6KC4E955W1U_caMMPE-ddggNf4g97vN1PlZ2kTRoq0fQRQNKe9l3snzz33lPlYX4GencQnhxYQMvY29wDgkQZpwsGOkSmMttLDCoHf MS9OGQqGqOg3ed_125CDGg3j5emnj7mu8_fw7xp0w5ak7HxWXr4hhoL5D8XvDjkYlH01ZXqvRFG35cvQ5xU7FZabWP9gXxP2QY30XYjuHr6mkindUtSY=

Voluntary registration scheme for HCAs announced
At the NHS Employers annual conference and exhibition, Health Secretary Andrew Lansley announced the Government’s plan to introduce a voluntary registration scheme and code of conduct for healthcare assistants (HCAs).
http://www.nhsemployers.org/PlanningYourWorkforce/SupportWorkforce/SupportWorkforceLatestNews/Pages/Voluntaryregistrationschemeforhealthcareassistantsannounced.aspx

Leadership

Engaging leadership
Writing for CIPD, James Brockett maintains that to gain trust, leaders need to walk, talk and live their values.
http://mail.cipd.co.uk/go.asp/?bLV001/mSO38F2/qSX38F2/uF93PC2/xHD58F2
Leadership (continued)

'Unleash uniqueness to drive innovation'
Management guru Marcus Buckingham pans formulaic models.
http://mail.cipd.co.uk/go.asp?/bLV001/m5O38F2/qJ6UQF2/uF93PC2/xHD58F2

Corrosive effects of stress
Leaders need practical tools and techniques to help their teams deal with the impact of change and insecurity.
http://mail.cipd.co.uk/go.asp?/bLV001/m6RYIG2/q09Y0G2/uF93PC2/x7280G2

Managing health reform through an economic downturn
Thorlby, R. The Nuffield Trust.
Explores what the NHS could learn from the reform of Canada’s health services in the 1990s.

New Chair of FoNS
The Foundation of Nursing Studies has announced the appointment of Professor Tony Butterworth as its new Chairman to succeed Professor Dickon Weir-Hughes.

Workforce

Community nursing needs to be expanded and enhanced
RCN report, Community Nursing: Transforming healthcare, points out that despite many “outstanding examples” of community nursing, there are fewer district nurses and health visitors than a decade ago and more government investment is needed.

Building capability and talent
New practical tool for CIPD members; helps managers unlock people's potential.
http://mail.cipd.co.uk/go.asp?/bLV001/m4YD2H2/q45J3H2/uF93PC2/xXI83H2/cUTF%2D8

A bold new approach to sickness absence
Cary Cooper welcomes the latest recommendations to the government on long-term sickness absence, but says they will need careful implementation.
http://mail.cipd.co.uk/go.asp?/bLV001/m8AWBH2/qQA52H2/uF93PC2/xURGBH2

Improving Employee Health, Costs, and Care
A three-part web-based programme, beginning 26 January 2012.
Specifically for senior leaders hoping to improve employee health and lower costs, the three 90-minute web-based sessions will introduce innovative strategies.
http://www.ihi.org/offerings/VirtualPrograms/Webinars/Web_Action/Employer/Pages/default.aspx?utm_source=email&utm_medium=blast&utm_campaign=employerwebactionjan12blastnov8

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Workforce (continued)

Productive Community Services - impact on the front line
NHS Institute for Innovation and Improvement Guest Editorial by Sue Hill, Lead for Productive Community Services.

CIPD Social Media in HR Conference
Social networks present opportunities for HR to engage in different ways of working.
http://mail.cipd.co.uk/go.asp?/bLV001/mO1GNF2/q6JYNF2/uF93PC2/xWIYFF2/cutf%2D8

NHS Confederation Mental Health Network (MHN) briefing on social media
Discusses the impact of social media on the way people communicate and highlights how MHN member organisations are using it to provide support and information.
http://www.nhsconfed.org/OurWork/latestnews/Pages/Social-media-and-mental-health-services.aspx

Policy/Strategy

Quality 2020
Quality Strategy for health and social care in Northern Ireland launched by the Health Minister, for implementation in April 2012.

CIPD response to Vince Cable’s employment law proposals
Responding to employment law changes announced by the Business Secretary, CIPD Head of Public Policy said: “Genuine proposals to simplify employment law and reform the employment tribunal system are welcome - but where it comes to 'protected conversations' the Government needs to beware the spectre of unintended consequences”.
http://www.cipd.co.uk/pressoffice/_articles/protectedconversations231111.htm

RCN comments on proposed changes to employment law
RCN Chief Executive stated, “It is vitally important that all employees… have employment rights which support fair treatment. Restricting those rights would be short sighted…”
http://www.rcn.org.uk/newsevents/press_releases/uk/rcn_comments_on_proposed_changes_to_employment_law

Cold weather plan for England launched
Cross-Government plan to protect people’s health throughout the cold winter months.
Policy/Strategy (continued)

1000 Lives Plus Wales
A new white paper from the 1000 Lives Plus national program in Wales, “Quality, Development, and Leadership: Lessons to Learn from Jönköping, Sweden”.

http://r20.rs6.net/tn.jsp?llr=cahr4hcab&et=110871822204&es=425619&e=001xXmvFgqSXGd7HQRiB
d7V5m05Mzt9JK3THvRhaKD2okzRTT8voOcXlfKGiSH-
dWuQ0a05mbF4j3iNINRGCcVMTXAEihHujQ60XazV4fGXohguQMdpLXW4OibUV8jLbDi7nehXC
EoFRLgvXaGsovU3t87u0ihA2MQzjBDWK710X5Z4kFDrcDu_2PK1Qlv8EJ-
F9Tr87zKzBW0cnb9NIrCpTkclxWmwn4jQT8qIzg73haK8dGYOQaiZ7n6GkJlmRp9wZqihhavBcTjx4kk-
6RZ9cDS4zwX47DU=

Standing at a crossroads
RCN general secretary, Dr Peter Carter, states that the future of the NHS and the future of nursing are inextricably linked.

http://www.publicservice.co.uk/feature_story.asp?id=18010

Reduction of hospital waiting times ordered
Ministers believe there is not enough incentive for non-urgent patients to be treated within the 18 week target time and are demanding that NHS managers reduce the number of these by about 50,000 by April.

http://www.bbc.co.uk/news/health-15765362

Later Life: Quality Care Matters
The Barbican, London, 25th January 2012,
This event will examine how our ageing population creates increased demand for health and social care services and how these issues can be addressed in the context of the Health and Social Care Bill.

http://www.publicserviceevents.co.uk/programme/204/later-life

Education/Development

The Coaching Climate - Survey 2011
This was begun in 2009 to help HR professionals and coaches to deliver coaching and mentoring; average annual coaching budget, coach selection processes, and delivery and evaluation methods are examined.

http://mail.cipd.co.uk/go.asp?/bLIV001/mO1GNF2/qFAY5F2/uF93PC2/xWIYFF2/cutf%2D8

Coaching at the Sharp End: the Role of Line Managers in Coaching at Work
CIPD Adviser on learning and talent development describes the role of line managers in coaching, and how Learning &Development professionals can help them.

http://mail.cipd.co.uk/go.asp?/bLIV001/mO1GNF2/q6JYWF2/uF93PC2/xWIYFF2/cutf%2D8

The Virtual Trainer's Checklist
Paper on how the use of online training can reduce costs and increase productivity.

http://learn.gototraining.com/forms/EMEA-G2T-WP-Virtual-Trainer-
L1?ID=7010000000005plg&elq=8d26496178ab4ecabfde031370d4070c

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Part 1 – Updates

Education/Development (continued)

Participative Research and Policy
Online course for policy-makers, practitioners and service users on doing and using research together; participants will engage with the latest theories and debates about the relevance and application of research findings for policy, practice and personal decisions.

Patient Experience

Acute care toolkit 2: high-quality acute care
Royal College of Physicians, October 2011.
To support high quality care for acutely ill patients.
http://sut1.co.uk/clickthrough.php?iD=5&iItem=129470&strUnique_ID=8875bcd

Best Practice Information Sheets, Joanna Briggs Institute
These are made freely available six months after their release and can be viewed at http://connect.jbinstitute.org/Default.aspx
Note: Any nurse can subscribe to Individual Membership of JBI.

Launch of University College London (UCL) Institute of Health Equity
The purpose is to reduce health inequalities through action on social determinants.
http://links.govdelivery.com:80/track?type=click&enid=ZWFzPTEmFWpbGluZ2lkPTlwMTExMTixLj
QwMzc2ODEmWzczFzWmVLTiwMTEzMTIxLjQwMWZDODEmZGF0YWJhc2VL
pZD0xMDAxJnNlcmlhbDo0Xzc4OTc3MyZlbWFpbGlkPXN1c2FuLmVraW5AbmlwZWMuHNjbmkumb
V0JnVzXzZD1dXXNnb5la2luQG5pcGVJLmhzY25pLmdCZmbD0mZXh0cmE9TXVsdGl2YXJpYXRISW

Fistula First in Belfast
This project was supported by the FoNS Patients First Programme in partnership with the Burdett Trust for Nursing. The Fistula First project in Belfast set out to increase the number of patients receiving dialysis via an arteriovenous fistula and to enhance their experience.

Institute for Healthcare Improvement: What's in your toolbox to improve care quality?
Article which describes the skills and tools hospitals and pharmacists need to test, change, and improve the quality of health care and to establish multidisciplinary medication safety programmes.
http://sut1.co.uk/clickthrough.php?iD=5&iItem=129470&strUnique_ID=cd947d1
20896b00149a973e635381&strUrl=http%3A%2F%2Fwww.ihi.org%2Fknowledge%2FPages%2FPublications%2FWhatsInYourToolboxImproveCareQuality.aspx
(Free registration may be required to access this)

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Patient Experience (continued)

Share your good practice in end-of-life care
SCIE is seeking examples of good practice in end-of-life care - sharing them will benefit others. Submissions will be included on SCIE’s new End of Life Care web page, launched at the end of November.


New software to help dementia sufferers and carers
A Dundee PhD student has developed a computer program, acting as a "communications bridge", helping dementia patients communicate with their carers. Portrait holds patients’ multimedia biographies which carers can access via a touchscreen. It is hoped that it can eventually be used in nursing and care homes. http://www.bbc.co.uk/news/uk-scotland-tayside-central-15835831

NHS operating framework for 2012-13 published
Sets out the government’s priorities for the health service during 2012-13 and how they should be achieved.


Dignity ‘probably the most important’ priority
NHS Chief Executive, in an interview to coincide with the publication of the NHS operating Framework, states that standards of dignity and care for older patients must be systematically improved and that staff training must be appropriate.

http://www.nursingtimes.net/5038350.article?referrer=e9

A New Approach to Mental Health: Improving Outcomes for All
22nd March 2012, Manchester Conference Centre
Almost 25% of disability in the UK is due to mental ill health; treatment is the single highest cost to the NHS.

http://www.publicserviceevents.co.uk/203/a-new-approach-to-mental-health