

Christine McGuckin, Ward Sister, Antrim Area Hosp

Q1: What is your experience of PACE?

My experience of PACE as a Ward Sister has been very positive. Initially I was unsure how this pilot was going to improve patient care planning, but now I can see the benefit. My facilitator Margaret Kyle was the reason this PACE pilot has been successful. Margaret's approach with staff was excellent. When audit results were being shared with staff and areas for improvement were identified, Margaret had a fantastic approach and feedback was always constructive.

Q2: What difference has PACE made to the patient and you?

As a Ward Sister I feel it gives structure to patient documentation. It is easily read when completed appropriately and identifies conversations with our service users and relatives. If I have a complaint/SAI, I feel the PACE structure helps me locate specific information quicker. It gives me assurance that we are involving patients in our clinical decisions.

Q3: What advice would you give to a ward commencing PACE?

My advice to any area that is going to commence PACE would be to approach it with a positive attitude. Also to go and speak to another area, that has implemented the PACE and has the champions on board early, prior to staff training. Perhaps a workshop would have benefited my champions, to let them have a better understanding of PACE and to prepare them for their role as a champion.