

## This log is used to record and track NIPEC Corporate Risks for 2021-2022

Risks are things that may or may not happen in the future that could have an effect on the organisation's success. This log includes all risks identified, including those that have passed and are no longer a threat, those that have been prevented or mitigated, and those that have become closed. As this is a permanent record of NIPEC's risks, no risk information is deleted from this log:

Version 5 - August 2021

	1. BASIC	RISK INFORMATI	ON		2. RISK A	SSESSMENT INF	FORMATION		3. RISK RESPONSE INFORMATION			
Risk Number	Risk Description / Risk Event Statement	Responsible	Date Reported day-month- year	Last Update day-month- year	Impact Description	Impact Score	<b>Probability</b> Score	Level of Risk	Completed Actions	Planned Future Actions	Risk Status Open / Closed	
Provide a unique identifier for risk	A risk event statement states (i) what might happen in the future and (ii) its possible impact on the organisation.	Name or title of team member responsible for risk	Enter the date the risk was first reported	Enter the date the risk (not the entire log) was updated	List the specific impact the risk could have on the financial, Performance, Reputational or Opportunity.	Enter here the score according to impact definitions	Enter here the score according to likelihood definitions	Enter here the cum. score i.e. (L) Low; (M) Medium (H) High or (E) Extreme	List, by date, all actions taken to respond to the risk. This does not include assessing the risk	List, by date, what will be done in the future to respond to the risk	State if the risk is open (still might happen and still has to be managed); closed (has passed or has been successfully mitigated.	
Business Objective: Governance & Performance	NIPEC fails to achieve the financial breakeven target of 0.25% or £20k (whichever is the greater) of its revenue allocation.  This would result in the organisation being in breach of its Revenue Resource Limit (RRL) and may result in a Limited Assurance from External Audit (NIAO) at financial year end.	CE and HCS	1 <sup>st</sup> April 2021	31st August 2021	Business Objective: Governance & Performance  NIPEC would not meet the financial target of containing net expenditure within the DoH target i.e. 0.25% or £20k.  This would impact on NIPEC's ability to demonstrate robust governance processes and may result in a Limited Assurance on year end Accounts.	3 (Moderate)	2 (Unlikely)	6 (M)	June 2021: External Audit of annual accounts by PWC on behalf of NIAO.  June 2021: Completion of budget build for 2021-22.  April 2021: Completion and submission of annual accounts to NIAO.  April 2021:	June/July 2021: Sign off of 2020- 21 annual accounts by NIAO and laying of accounts in the NI Assembly.  June 2021 — March 2022: Monthly budget meeting with BSO Finance to prepare and submit monthly FMR to DoH Finance.  Monthly budget reporting to	Open  Risk is currently being managed on an ongoing basis.	

		Finalisation of Month 12 accounts for 2020-21 and preparation of annual accounts and report.  Confirmation of Resource Budget Opening Allocation from DoH.	Business Team meetings by HCS.  Discussion at one to one meetings between CE and HCS.  Quarterly reporting to and monitoring by NIPEC Council and Audit & Risk Committee meetings.	

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Business Objective: Governance & Performance	NIPEC is unable to fully achieve its business objectives as stated in the NIPEC Business Plan 2021-22.	Senior Management Team	1st April 2021	31st August 2021	Business Objective: Governance & Performance  This could result in the organisation being unable to demonstrate that it has robust performance and governance frameworks in place and how it made best use of its resources causing reputational damage to the organisation.  It may also limit opportunities to participate in other areas of work.	3 (Moderate)	2 (Unlikely)	6 (M)	June 2021: CNO continues to consider objectives to be prioritised and will respond when appropriate. A range of objectives continue to be delivered.  May 2021: CEX discussed draft BP with Sponsor Branch and work objectives were identified to CNO for the year ahead. CNO and team to consider same and respond to NIPEC to identify which areas they would wish the organisation to prioritise during 2021-22.  March 2021:	August 2021: Prioritisation of objectives discussed between Sponsor Branch and NIPEC Senior Team. Final plan to be signed off.  April 2021 – March 2022: Monitoring of progress on objectives at monthly BTM and quarterly Council and A&R meetings.  Progress update on Workplan to quarterly Council meetings.  Progress updates on individual PDPs at senior team 1:1 meetings with CE.	Open Risk is currently being managed on an ongoing basis.

	Draft Business Plan 2021-22 presented to and approved by NIPEC Council and submitted to Sponsor Branch.  Regular meetings with SB including Ground Clearing & Accountability meetings.
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Business Objective: Governance & Performance	The delay in advertising for new members to NIPEC Council could have an impact on the Governance of the organisation if appointments are not made in a timely manner.	Chair of Council	1 <sup>st</sup> April 2021	31st August 2021	Business Objective: Governance & Performance  Impact on quorum at meetings may result in decisions not being made due to insufficient numbers.  Therefore could raise issues in regard to organisational governance, performance and reputation.	4 (Major)	3 (Possible)	12 (H)	August 2021: Public appts launched campaign to appoint 14 non-executive members for NIPEC Council.  August 2021: Chair and members agreed a 3 month extension to their terms of office subject to Ministerial approval.  July 2021: Launch of exercise to recruit new NIPEC Chair. Closing date 6th August 2021.	September 2021: Interviews for new NIPEC Chair scheduled to take place. Appointment anticipated October / November 2021.  Sept to December 2021: Processing of applications and appointment s of non-executive members to NIPEC Council.  July 2021: Issue discussed at NIPEC Council meeting 30th June 2021. Chair to follow up with Sponsor	Open Risk is currently being managed on an ongoing basis.	

				N. 6337	Branch re	
				May 2021:	potential further	
				Issue	extensions for	
				discussed at	current	
				A&R	members.	
				Committee;	Sponsor Branch	
				Sponsor	to advise if	
				Branch rep.in	members are to	
				attendance	be offered	
				agreed to	further	
				follow up	extensions to	
				again with	their terms	
				PAU as a	subject to the	
				matter of	approval of	
				urgency.	Public Appts	
				April 2021:	Commissioner.	
				Upcoming	Dall Dublia	
				NIPEC	DoH Public	
				Council	Appointments	
				vacancies	Committee to	
				listed in April	confirm timeline	
				2021 edition	for public	
				of Public	appointments competitions for	
				Appointments	2021.	
				Newsletter.	2021.	
					NIPEC Chair	
				<u>February</u> 2021: PAU	will continue to	
				2021:	liaise with DoH	
				confirmed	Sponsor Branch	
				Ministerial	re progress of	
				approval for	PAU	
				extension of	competition.	
				terms for	This may be	
				Chair and 2 non-	delayed due to	
				executives to	the Covid-19	
				Sept 2021.	emergency	
				•	response.	

1. BASIO	CRISK INFORMATION				2. RISK	FORMATION		3. R	3. RISK RESPONSE INFORMATION			
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Business Objective Governance & Performance	Risk of potential disruption to NIPEC service delivery due to turnover of corporate staff.	CE and Senior Management Team	1st April 2021	31st August 2021	Business Objective Governance & Performance - 5D  This could impact on NIPEC's ability to deliver on objectives while interim arrangements are put in place and recruitment processes are completed.	4 (Major)	3 (Possible)	12 (H)	June 2021: Recommenda tions on the way forward approved by NIPEC Senior Team and shared with NIPEC JNCC. No comments from JNCC.  HCS met with Corporate Team and shared paper – no further comments.  April/May 2021: Report produced including recommendati ons on corporate structure. If changes in corporate structure recommended	July to December 2021: Recruitment & appointment to vacancies Interim appointments to be put in place to cover gaps including use of NIPEC Bank and Agency staff.	Open Risk is currently being managed on an ongoing basis.	

	, NIPEC to enter change management process in consultation with staff, trade unions and HR.	
	December 2020: Scoping exercise commenced to review the corporate structure and ensure it remains fit for purpose. Staff engagement completed in February 2021 and JNCC informed.	

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Business Objective Governance & Performance	Chief Executive secondment from DoH is in place up to 30 <sup>th</sup> June 2021 and needs to be reviewed.	NIPEC Chair / Sponsor Branch	1st April 2021	24th May 2021	Business Objective Governance & Performance - 5D  A delay in extending the secondment could lead to NIPEC not having an Accounting Officer in place and may have governance and performance implications for the organisation.	4 (Major)	2 (Unlikely)	8 (H)	May 2021: Confirmation of extension received.  April/May 2021: Sponsor Branch to put in place arrangements for extension.  April 2021: Extension of secondment has been sought by NIPEC Chair.		Closed Successfully mitigated.	

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Business Objective: Governance & Performance R6	Risk of a cyber security breach that results in the unavailability of systems that facilitate HSC services.  See also Risk 12	BSO Director CCP / Head of BSO ITS & NIPEC SMT	1 <sup>st</sup> April 2021	31st August 2021	Business Objective: Governance & Performance  Causing disruption to services.  Unauthorised access to NIPEC information resulting in a breach of regulatory compliance, statutory obligations, and the potential for fines in addition to resulting reputational damage.		3 (Possible)	12 (H)	July 2021: HSC organisations agreed the reconnection of emails between HSC and QUB.  July 2021: Based on assurances provided by QUB, HSC SIROs seeking approval from SMTs/Boards for restoration of connections and full resumption of services with QUB. This will be subject to ongoing monitoring of the position with QUB through contract	July 2021 onwards: NIPEC to collaborate with BSO ITS to ensure implementation of Internal Audit recommendatio ns including review of SLA and provision of bespoke assurances to NIPEC on services delivered including Cyber Security.  Ongoing: NIPEC/ALBs continue to be represented on regional Cyber Programme by Head of ITS.	Open Risk is currently being managed on an ongoing basis.	

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								monitoring	
								processes.	
								June 2021:	
								NIPEC	
								received	
								annual	
								assurance	
								from BSO CEX	
								in the form of	
								BSO Draft	
								Governance	
								Statement.	
								This included	
								detail of a	
								prioritised	
								Cyber Security	
								Programme to	
								address a gap	
								analysis	
								against ISO	
								27001 and	
								confirmation of	
								significant	
								levels of	
								investments in	
								technology and	
								services to	
								protect the	
								HSC network.	
								May/June	
								<u>2021:</u>	
								HCS continued	
								to engage with	
								regional SIRO	
								Group to	
								monitor impact	
								of the	
								cyberattacks	
								on HSCNI.	
								May 2021:	
								Notification of	
								further data	
								breach in HSE	
								and DoH, ROI,	
								which may	
								Willow	11

				impact HSC.	
				All emails to	
				HSE	
				suspended	
				and further	
				mitigations	
				being	
				managed by	
				SIROs.	
				March 2021:	
				NIPEC	
				received	
				notification of a	
				cyber security	
				breach at QUB	
				which may	
				have an impact	
				on HSCNI	
				systems. HCs	
				attended a	
				number of	
				regional SIRO /	
				IG meetings in	
				March & April	
				to discuss	
				potential	
				mitigations	
				including	
				temporary	
				cessation of	
				emails	
				between	
				HSCNI and	
				QUB until	
				further	
				assurance	
				provided by	
				QUB on the	
				extent of the	
				breach.	

	2. BASIC F	RISK INFORMATIO	ON		2. RISK	ORMATION	3. RISK RESPONSE INFORMATION				
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Objective: Governance & Performance	Risk of failure to have a sufficiently tested organisational response to a cyber incident/attack, and recovery plan to support ongoing delivery of services.	BSO Director CCP / Head of BSO ITS & NIPEC SMT	1 <sup>st</sup> April 2021	31st August 2021	Business Objective: Governance & Performance  Inability to deliver an appropriate level of service to our service users in the event of any disruption resulting in potential performance and reputational damage.	4 (Major)	2 (Unlikely)	8 (H)	June 2021: Business Continuity Plan 2021-22 approved by Council.  June 2021: NIPEC received annual assurance from BSO CEX in the form of BSO Draft Governance Statement. This included detail of a prioritised Cyber Security Programme to address a gap analysis against ISO 27001 and confirmation of significant levels of investments in technology and services to protect the	Ongoing: Continual review of BCP in line with regional response to Cyberattacks on HSC and in the event of any other incidents.	Open Risk is currently being managed on an ongoing basis.

	HSC network.
	May 2021:
	<u>liviay 2021</u> .
	BTM approved
	draft BCP.
	<u>April 2021:</u>
	Review of
	NIPEC
	Business
	Continuity Plan
	and
	Emergency
	Planning
	arrangements.

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Business Objective Governance & Performance	Risk of the Online Portfolio and Careers Websites being housed on an unsupported BSO server.	CE and Senior Management Team	1 <sup>st</sup> April 2021	31st August 2021	Business Objective Governance & Performance - 5D  In the event of a data breach, this would	4 (Major)	2 (Unlikely)	8 (H)	June 2021: HoCS met with ITS Performance & Customer Care Manager	August 2021: A new web server has been commissioned to host the 2	Open  Risk is currently being managed on an ongoing basis.
R8	This could lead to a data breach (Online Portfolio) as Personal Identifiable Information of 4000 registrants is stored on this site.  Removing access in the event of a risk would mean neither was available to registrants. The online portfolio stores registrant data which may be needed for revalidation, a regulatory requirement of the professional regulator				have serious consequences for NIPEC in terms of financial costs of a fine by ICO and reputational and for individuals who might be impacted.  Any disruption to availability of either of the sites would result in potential performance and reputational damage.				to discuss issues with SLA including hosting of secure websites, compliance with Accessibility Regulations, NIPEC audit of websites, general issues with the SLA and lack of responsivene ss on occasion to NIPEC corresponden ce.  April/May 2021: Internal Audit carried out a review of	sites. ITS to update on schedule for transfer of sites.  July 2021 onwards: NIPEC to collaborate with BSO ITS to take forward IA findings including requirement to store personal data and how security can be strengthened after the migration to the new servers.	

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								rangements	
							inc	duding	
							1110	cluding	
							We	ebsites and	
							SL	As.	
							An	oril 2021:	
							<del></del>	S identified	
							ap	potential	
							ne	w server	
								d agreed to	
							lio	ico with	
							lia	ise with	
								ırion	
							(de	eveloper)	
							ro	questing	
							160	quosing	
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							as	sistance to	
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							red	quested a	
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							red	garding the oken links	
							hr	oken links	
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							wr	nich alerted	
							to	the issue.	
							As	ssurance	
							so	ught on the	
							اما	el of risk of	
							الم ا	o citos	
							tne	e sites	
							be	ing hacked,	
							se	curing the	
							cit	es and	
							ag	reement on	
							av	way forward	
							to	move both	
								es to a	
							se	cure server.	
							113	S server	
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					team implemented patching as a temporary measure and confirmed that the data and sites remain reasonably secure and at low risk.		
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Business Objective Governance & Performance	NIPEC fails to meet the legislative requirements of Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.  This could result in the organisation being in breach of these regulations and subject to investigation by Government Digital Service (GDS).  Could also result in the organisation being in breach of the Disability Discrimination Act 1995 and subject to investigation by ECNI.	CE and Senior Management Team	1 <sup>st</sup> April 2021	31st August 2021	Business Objective Governance & Performance - 5D  NIPEC would not meet its legislative obligations within the Accessibility Regulations and Disability Discrimination Act. This could impact on NIPEC's ability to show good public governance. This could also lead to possible investigation and legal action by ECNI. The resource required to carry out an audit and undertake remedial action as a result of findings is currently not known.	3 (Moderate)	5 (Almost Certain)	15 (H)	June 2021: HoCS met with ITS Performance & Customer Care Manager to discuss issues with SLA including hosting of websites, compliance with Accessibility Regulations, NIPEC audit of websites, general issues with the SLA and lack of responsivene ss on occasion to NIPEC corresponden ce.  April/May2021 Internal Audit completed review of NIPEC IT arrangements	August 2021: Accessibility audit of website template almost complete and scheduled for testing in July/August 2021. Should any non-compliance be raised, NIPEC will be responsible for implementing the changes.  July 2021 onwards: NIPEC to collaborate with BSO ITS to take forward IA findings including requirement to store personal	Open Risk is currently being managed on an ongoing basis.

	including websites SLAs.  March 20 HCS sou update from ITS programment on the auther Word Press the March 20 HCS soul update from ITS programment of the Word Press the March 20 HCS soul update from ITS programment of the Word Press the March 20 HCS soul update from ITS programment of the Word Press the March 20 HCS soul update from ITS programment of the Word Press the March 20 HCS soul update from ITS programment of the Word Press the March 20 HCS soul update from ITS programment of the Word Press the March 20 HCS soul update from ITS programment of the Word Press the March 20 HCS soul update from ITS programment of the Word Press the March 20 HCS soul update from ITS programment of the Word Press the March 20 HCS soul update from ITS programment of the Word Press the March 20 HCS soul update from ITS programment of the Word Press the March 20 HCS soul update from ITS programment of the Word Press the March 20 HCS soul update from ITS programment of the Word Press the March 20 HCS soul update from ITS programment of the Word Press the March 20 HCS soul update from ITS programment of the Word Press the March 20 HCS soul update from ITS programment of the Word Press the March 20 HCS soul update from ITS programment of the March 20 HCS soul update from ITS programment of the March 20 HCS soul update from ITS programment of the March 20 HCS soul update from ITS programment of the March 20 HCS soul update from ITS programment of the March 20 HCS soul update from ITS programment of the March 20 HCS soul update from ITS programment of the March 20 HCS soul update from ITS programment of the March 20 HCS soul update from ITS programment of the March 20 HCS soul update from ITS programment of the March 20 HCS soul update from ITS programment of the March 20 HCS soul update from ITS programment of the March 20 HCS soul update from ITS programment of the March 20 HCS soul update from ITS programment of the March 20 HCS soul update from ITS programment of the March 20 HCS soul update from ITS programment of the March 20 H	and security can be strengthened after the migration to the new servers.
	template  CE & HC reported NIPEC Council of current position.	S to

1. BASI	C RISK INFORMATION				2. RISK	FORMATION	3. RISK RESPONSE INFORMATION				
Risk Number	Risk Description / Risk Event Statement	Responsible	Date Reported day- month- year	Last Update day-month- year	Impact Description	<b>Impact</b> Score	<b>Probability</b> Score	Level of Risk	Completed Actions	Planned Future Actions	Risk Status Open / Closed
Provide a unique identifier for risk	A risk event statement states (i) what might happen in the future and (ii) its possible impact on the organisation.	Name or title of team member responsible for risk	Enter the date the risk was first reported	Enter the date the risk (not the entire log) was updated	List the specific impact the risk could have on the financial, Performance, Reputational or Opportunity.	Enter here the score according to impact definitions	Enter here the score according to likelihood definitions	Enter here the cum. score i.e. (L) Low; (M) Medium (H) High or (E) Extreme	List, by date, all actions taken to respond to the risk. This does not include assessing the risk	List, by date, what will be done in the future to respond to the risk	State if the risk is open (still might happen and still has to be managed); closed (has passed or has been successfully mitigated.
Business Objective Governance & Performance	NIPEC fails to review its current process and implement a documented approvals process for policies and procedures.  This could result in some policies & procedures not being formally ratified by the relevant NIPEC Committee.	CE and Senior Management Team	1st April 2021	31st August 2021	Business Objective Governance & Performance - 5D  This could impact on NIPEC's ability to maintain a robust governance and accountability framework.	3 (Moderate)	2 (Unlikely)	6 (M)	December to June 2021: NIPEC to process the 41 policies identified in the audit of policy approvals.  All are being approved by BTM and Council or Audit & Risk Committee.	August 2021: 40 policies have been processed with only several outstanding for approval by Council in September 2021. Agreement to be reached for approval cycle going forward.  June to August 2021: Approval of remaining Policies to be completed.  September 2021: Timeline to be agreed for rollout of procedures review.	Open Risk is currently being managed on an ongoing basis.

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Business Objective Governance & Performance	Risk of lack of /or insufficient support from BSO HR SLA.	CE and Senior Management Team	1st April 2021	31st August 2021		Business Objective Governance & Performance - 5D  This could impact on NIPEC's ability to take forward recruitment overall and more especially, implement the findings of the corporate team scoping exercise and fill vacancies in a timely manner.  It could also more broadly affect NIPEC's adherence to governance and contractual requirements.	3 (Moderate)	3 (Possible)	9 (M)	June 2021: CEX and HoCS met with BSO Directors of Finance & Customer Care for annual SLA meeting. Highlighted concerns around the HR SLA.  June 2021: BSO Service Offering issued. Within the offering HR stated that a review of their SLA has highlighted services that are currently provided which are not covered under the SLA. During 21/22 the activity in these services will be monitored to	September 2021: HoCS to meet with the BSO Director of Customer Care and other ALBs to discuss HR issues.  June/July 2021: BSO Directors of Finance & Customer Care to discuss NIPEC concerns with Director of HR and report back to NIPEC.  Should delays in requests for support occur these will be reported through to CE and escalated to Director of HR and/or BSO CE if required.  Sponsor	Open Risk is currently being managed on an ongoing basis.

					determine	Branch will be	
					impact on	kept informed.	
					future SLAs.	Nopt informed.	
					No further		
					detail		
					received on		
					which		
					services are		
					referred to.		
					A!! 0004 -		
					April 2021:		
					HCS met with		
					Director of HR		
					for annual		
					SLA review		
					meeting;		
					concerns		
					discussed		
					including level		
					and cost of		
					service.		
					HCS asked		
					for a		
					breakdown of		
					services		
					provided for		
					the annual		
					SLA charge.		
					onargo.		
					March 2021:		
					HCS met with		
					LD Business		
					HR Business		
					Partner March		
					2021 to		
					discuss		
					issues		
					concerning		
					the SLA and		
					support going		
					forward.		

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Business Objective Governance & Performance	Risk to the HSC network and organisations in the event of a cyberattack on a supplier or partner organisation resulting in the compromise of the HSC network and systems or the disablement of ICT connections and services to protect the HSC and its data. The impact and residual risk on the ability of the HSC to continue to deliver services to Patients / service users / Customers, compromise or loss of personal and organisational information, and loss of public confidence.  See also Risk 6	CE and Senior Management Team	1st April 2021	31st August 2021		Business Objective Governance & Performance - 5D  Causing disruption to services.  Unauthorised access to NIPEC information resulting in a breach of regulatory compliance, statutory obligations, and the potential for fines in addition to resulting reputational damage.	4 (Major)	4 (Likely)	16 (H)	Controls: IGAG; Risk Management Framework; IG Processes & monitoring; Emergency Planning & Service Business Continuity Plans; Disaster Recovery Plan; Change Control processes; Data Protection legislation; Regional Cyber Boards.  Sources of Assurance: Contract Management and	Actions to address Gaps in Control / Assurance:Se rvice Continuity Plans to be reviewed, updated and testing against the impact of a cyber incident; IGAG to develop an IG management plan in the event of a Cyber incident; Regional IG working group to be established to take forward the review of data flows from HSC/Partner organisations; Supplier framework – to include Security and IG clauses, risk assessment	Open Risk is currently being managed on an ongoing basis.	

Reviews:  DAAMOU; Supplier: Partinot Famework; Information Government Advisory Group Cyber Programme Board  Attions to support Phoning:  Supplier Cyber Incident Recovery Phoning: Supplier Cyber Incident Recovery Phoning: Supplier Cyber Incident Recovery Phoning: Seek a technical report on recovery actions to by the partine/ supplier and consider apparite of the supplier and consider apparite and consider apparite of the supplier and consider apparite of the supplier and consider apparite and consider and con	
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Business Objective Governance & Performance	Risk of slippage in the timeline for NIPEC's move to James House, scheduled for June 2022.  This could result in NIPEC having no accommodation or having to request an extension of the current lease which ends 31st August 2022.	CE and Senior Management Team	31st August 2021	31st August 2021	Business Objective: Governance & Performance  This could specifically impact NIPEC's budget as there may be limited control over the costs of a lease extension with Centre House.	3 (Moderate)	2 (Unlikely)	6 (M)	August 2021: Process commenced to procure a survey of Centre House accommodati on to establish dilapidation costs.  March to August 2021: NIPEC HoCS attended James House Project Group meetings. Confirmation received that scheduled move date of June 2022 still on track.  March 2020 to date: NIPEC staff continued to work from home as a result of the Covid-19 pandemic and	NIPEC to meet	Open Risk is currently being managed on an ongoing basis.