

Recording Care Newsletter



July 2019

Inside this issue:

Front page:

Chair's Welcome
from Nicki
Patterson

(Exec. Dir. Nursing
SEHSCT)

TMND update

HSC Trusts Update:

BHSCT 2

NHSCT 3

SEHSCT 4

SHSCT 5

Work streams:

Learning Disabilities 6

Children's Record 6

Adult Short Stay 7

It is my pleasure as Chair of the Recording Care work stream in Northern Ireland to share with you the progress and developments of the last few months since our last edition.

One of the most significant achievements this year has been the regional roll out of the revised Person-centred Nursing Assessment and Plan of Care document across all adult hospital based care settings in Health and Social Care (HSC) organisations in Northern Ireland.

The activity that preceded the 'go live' events in April and June 2019 included: working with a range of professions and stakeholders across the HSC system to agree risk assessments and content for this document, as well as identifying training needs and resources. I am delighted that we now have a standardised assessment data set and are moving towards the full implementation of the PACE care planning approach across adult hospital based care settings through the funding received under the Transformation programme of work.

This level of standardisation achieved for both the assessment data set and the PACE approach positions us well as we prepare for the implementation of Encompass, the new integrated digital patient record for everyone in NI.

Finally, the Transforming Nursing and Midwifery Data (TNMD) programme of work, resourced through the Confidence and Supply Transformation Funding, has had approval for a further year. This will mean that each HSC Trust organisation will have additional officers working within the TNMD work stream until March 2020. My thanks to all who have continued to drive this important work forward. Good record keeping practice supports safe, effective, high quality care and that is what we all aspire to.



Recording Care/ Transforming Nursing and Midwifery Data (TMND) Projects

We are delighted to announce that each HSC Trust has now been allocated one extra TMND officer to roll out PACE and support other work streams such as learning disability, children's and district nursing record keeping practice.

Other great news comes in the form of a new Person-centred Nursing Assessment and Plan of Care Adult Hospital-based Care Setting document. So far feedback has been positive, supporting care being provided by nurses to be documented in a more person-centred way.

BHSCT Update

Welcoming new Facilitators to the Team:



Siobhan Kelly (full time) and Caroline Graham (part time) have joined Audrey Dowd and Sharon Moffett.

We are delighted to have them on board!

Progress to date ... a third of the way!

23 Wards have implemented PACE:

RVH: Wards 2F, 4E,4F,5C, 5D, 5E, 5F, 6D, 7A, 7B, 7C, 7D

BCH: Wards 2South, 2North, 3South, 8North, 8South

RBHSC: Paul Ward

MPH: Withers 4A, 4B, 5B, 6A & 6B

10 Wards due to complete in August 2019

MPH site - Almost there! 90% of wards have now embraced and implemented PACE.

In Neurology, CN Peter Magowan and Deputy CN Stephen Davidson with their team have been committed to the introduction of the framework in their area. Summing up the impact of PACE, Peter said 'there is now evidence that the person is at the centre of the care' and nurses are talking about recording care again

Below some members of Neurology team:



BCH Level 8 Team Development Days:

Sr. Lesley Carroll and NDL Sharon Holmes organised Team development days for the nursing team. A ninety-minute slot was included in each of the days to re-visit PACE using a practical approach. Lesley said 'it was wholly beneficial' to take time to reflect on the past eighteen months and provide staff with the opportunity to discuss their experience and clarify any issues. This session was positively evaluated by attendees.



News Update:

- Successful introduction of the Person-centred Nursing Assessment and Plan of Care across 61 wards.
- Awareness sessions delivered within each area. Feedback to date has been positive. Sr. Margaret McCormick (Meadowlands 2) said she 'welcomes the new document and feels it will support the implementation of PACE'
- Webinar link forwarded to registered nurses on Nurse Bank Team via text and will now be include at Staff Development Review
- Ward 7B RVH ready to participate in Principles of Handover Project
- Adult Short Stay document pilot ongoing in two areas

Mater starting to PACE-Wards A and B have recently began implementation.

NHSCT Update

The NHSCT have successfully implemented PACE into 19 wards in Causeway and Antrim hospitals – with 5 more wards planned in 2019.

The first *NHSCT Nursing and Midwifery recording care perpetual award (hospital)* was presented to Sister Julie Munn and the team of Ward B4, Antrim hospital for acknowledge consistent high levels of compliance with the nursing online audit tool (NOAT) indicators following the introduction of PACE.

This award will be presented each March and September to acknowledge exceptional recording care practices.



Interactive Session on PACE

On 31 May 2019 an interactive session was held with Ward Sisters, Deputy Ward Sisters and Clinical Sisters in Causeway hospital to focus on extending and embedding the use of the 'PACE' (Person-centred Assessment, Care planning and Evaluation) Framework.

During the session an overview of the remit of the Transforming Nursing and Midwifery Data project was provided and the importance of leadership in enabling professionalism provided the context for the session.

Time was spent scoping the further support required to promote the transformation of practice and an interactive practical session showed the benefits of using the PACE framework to plan care in a person centered manner. All of the participants were very engaged and clear actions were agreed to support improvement going forward.

Due to the success of this session we anticipate facilitating similar sessions in other areas across the Trust in the coming months.



Ward C3 Antrim who developed focus of the month information display to increase awareness on the PACE framework.

This is a 32 bedded gastroenterology ward where the Nursing staff have consistently promoted their PACE framework since the roll out to their ward in November 2018.

The images tell the story.....

SEHSCT Update

Within the South Eastern Trust recording care is a key agenda item on our improvement journey. We are moving towards a paper-lite system with **eDAMS** (electronic Documentation and Management System) and this is working in conjunction with the work which NIPEC is taking forward including the scale and spread of the PACE Framework. Currently the **PACE Framework** has been embraced solely by wards from the medical directorate and there is a trial of the electronic version of the PACE Framework through eDAMS.

The adult acute wards within the Surgical Directorate have shown a united interest in using the PACE Framework and a workshop is

being planned for next month to enable awareness and understanding of the framework.

The workshop will facilitate the ease of use of the PACE Framework and also compliance with the key policies pertaining to the significant patient safety risk factors.

The development of the understanding of a framework for documentation and the realities of front-line working will come together to shape the way forward in the use of the PACE Framework within these wards.



NIPEC Focus

We are delighted to report that at the end of the first quarter of 2019, there are 87 wards across the five Health and Social Care Trusts currently using the PACE approach to planning nursing care.

As well as the work rolling out PACE, other work streams currently include:

- * Agreeing a regional person-centred nursing assessment and plan of care document for learning disabilities settings across hospital based and community settings
- * Audit of record keeping practice and quality improvement in Type 1 Emergency Departments
- * Review of the regional hospital based child and family centred nursing assessment and plan of care document
- * Review of the nursing assessment data set in district nursing settings
- * Testing the PACE approach in selected teams across district nursing settings

For more information please go to www.nipec.hscni.net

SHSCT Update

Craigavon Area Hospital

Orthopaedic Ward - PACE

The Orthopaedic Ward commenced PACE in April/ May 2019. Staff had recognised care planning could improve and were keen and motivated to improve their method by using the PACE framework.

The ward is led by Sister Maureen Farley and a team of motivated Band 6 sisters who have embraced and driven PACE at ward level.

Initially some staff were sceptical about the PACE framework but the majority of staff following the training session could adapt it readily. Within weeks the staff were keen to use it with their orthopaedic and trauma patients.

The care planning audits in the ward have reflected the improvement in recording keeping and the mid-way audit showed a great improvement in care planning process.

Although there is a considerable amount of continued work to be completed to sustain improvement, the majority of staff already see the benefit of the PACE framework. There does remain a challenge to ensuring PACE is used continually for assessing planning



"Wasn't keen about PACE but after the training it became a lot clearer and I can see where it can benefit the nurse and the patient"

"I am thinking about what I record differently now I am using PACE"

"It's hard to change the way we are used to writing"



Workstreams

Learning Disabilities

Update from Kay Murphy SEHSCT

We are community learning disability nurses working alongside multi-disciplinary teams, other professionals, families, carers and service users. We want to ensure we meet the physical and mental health needs for children and adults with learning disabilities in the community. Promoting good health and wellbeing. We are part of the Learning Disability Recording Care Task and Finish Group ensuring the regional assessment document as-

sists our teams to assess needs in a holistic way and to ensure there is a consistent document for all learning disability services across the region to work from. This can help standardise the nursing assessment and enable smoother transitions from care setting to another when service users move and when they are admitted and discharged from a learning disability hospital. We will be reporting any feedback from our nursing teams and keeping our teams informed via the Learning Disability Collaborative

Children's Record

Update from Michelle Burke SEHSCT

Expert Reference Group Chair

Children's nurses across the region wanted to improve the admission records particularly for day procedure care settings. Great variation was apparent.

As we embarked on this journey it became evident that the 'Me and My Family' document needed updated due to the significant changes in the acute paediatric care setting.

The group recognised that it was not about the duration of admission or the length of the record but the reason for admission and what matters to the child/ young person and their family. The

group was mindful that in the quest for safety and an attempt to cover every eventuality, records can be over complicated, jeopardising the critical thinking skills of the nurse and ultimately impacting professionalism.

Excellent collaboration and engagement with all 5 HSC Trusts led to the production of 2 records within a short period of time.

The future is digital the group have standardised datasets making a significant contribution to the work of Encompass.

The Adult Short Stay Document



We are delighted that the first draft of the Adult Short Stay document has been piloted across all 5 HSC Trusts and feedback given by nurses via a NIPEC Survey Monkey.

This feedback will only improve the document and it gives individual viewpoints in order to help improve the hospital experience of our patients!

I feel the document is very thorough and concise and some parts could fit well with my Department

Reflective Notes Page

Use this page to reflect on what you have read and how it will influence your future practice. We have provided the four domains of the NMC Code (2018) to guide your thinking.

Prioritise people:

Practise Effectively:

Preserve Safety:

Promote Professionalism and Trust:

